

Tek-Dek 5 Year Material Warranty

We are proud of the quality of our Tek-Dek products and therefore offer a 5 year material warranty.

This warranty only covers decks made by Tek-Dek which are manufactured and sold by ourselves and will start from the date of purchase.

Tek-Dek warrants our Products to be free from defects in material and workmanship under normal application, installation, use, storage, transportation, handling and service conditions. If the Products fail to conform to this warranty, we will either repair or replace the Product.

Our 5 year warranty includes delamination, UV degradation, splitting, welding materials and stabilisers.

Tek-Dek will only warrant the use of Trakmark adhesive without exception to be used as a bedding compound. The use of any other adhesive will void the warranty.

Tek-Dek will only warrant Bostik Fasttack for caulking without exception.

The Limited Warranty described above excludes any of the following conditions:

1. Improper application.
2. Damage from abuse, alteration, incorrect installation or improper repair.
3. Improper storage, handling, packaging or transportation.
4. Damage from accidents and external stress, such as falling items.
5. Damage from environmental pollution such as acid rain.
6. Damage from use of non-compatible products with unapproved components, i.e. Acetone.
7. Damage from extreme natural conditions or fire.
8. Damage that is the result of normal wear and tear, aging or continuous use.
9. If the decks are partly covered which results in an uneven shading due to sunlight.

Warranty claims will be investigated and laboratory tests will be undertaken if deemed necessary.



We also offer a 5 year warranty on installation, as long as it has been fitted by ourselves.

It is the purchasers responsibility to clean and maintain the deck on a regular basis, please find below some simple instructions.

Maintenance

To remove everyday dirt and general spillages, a wash with soap and water should be sufficient. A Jetwash can also be used for cleaning, to help with larger areas.

For surface staining we recommend using a piece of 40 grit sandpaper rubbed “along the grain” using short strokes. This will remove most marks and return the area to it’s original colour. This may be lighter than the surrounding area but should blend over a short period of time. Tek-Dek may darken slightly over time, this is normal, light sanding could help restore it back to its original colour.

Please note heavy duty solvents such as acetone and paint thinners, these will damage and breakdown Tek-Dek, please only use household detergents such as washing up liquid.

Notes

Tek-Dek has been designed and manufactured to replicate the graining found on teak, therefore the graining effect we provide will differ between planks. This non-uniformity is intentional and a feature of the product.

Tek-Dek may become hot under direct sunlight. In such cases we recommend the wearing of deck shoes (not black soles) in order to walk comfortably upon it.

